

NON-MEDICAL MASK OR FACE COVERING REQUIREMENTS FOR AIR PASSENGERS

The Government of Canada is requiring that all passengers wear a non-medical mask or face covering large enough to cover their mouth, nose and chin during their travel through Canadian airports and in-flight.

For everyone's safety, passengers must wear non-medical masks or face coverings throughout their entire travel journey.

Passengers must confirm that they have in their possession the mandatory non-medical mask or face covering as part of the registration or check-in process otherwise they will be denied boarding.

Refusal to comply with the wearing of a non-medical mask or face covering could result in a fine of \$5,000.

Exceptions:

- a child who is less than two years of age;
- a child who is at least two years of age but less than six years of age who is unable to tolerate wearing a non-medical mask or face covering;*
- a person who provides a medical certificate certifying that they are unable to wear a non-medical mask or face covering for a medical reason;
- a person who is unable to remove their non-medical mask or face covering without assistance;
- a person who is unconscious;
- during the flight when the safety of the passenger could be endangered by wearing a non-medical mask or face covering, or for brief periods when the person is eating, drinking or taking oral medications; and
- at the security screening, boarding gate or customs-controlled areas of the airport. Passengers will need to remove their non-medical mask or face covering if asked by an official of the air operator, Canadian Air Transport Security Authority, Canada Border Services Agency officer, or a Canadian public health official. To do this safely, after handing any documents to the official, a passenger will be asked to step back an appropriate distance to lower their non-medical mask or face covering. After the verification is complete, the passenger can then recover their mouth, nose and chin before collecting their documents.

* While the child may not tolerate wearing a non-medical mask or face covering, the adult responsible for the child must still ensure that a non-medical mask or face covering is made readily available to the child prior to boarding an aircraft for a flight.

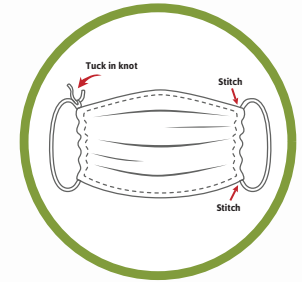
Non-medical masks or face coverings dos:

- Do ensure the non-medical mask or face covering is made of multiple layers of tightly woven materials (such as cotton or linen).
- Do wash your hands or use alcohol-based hand sanitizer before and after touching the non-medical mask or face covering.
- Do use the ear loops or ties to put on and remove the non-medical mask or face covering.
- Do ensure your nose, mouth and chin are fully covered.
- Do discard masks that cannot be washed in a plastic lined garbage bin after use.
- Do consider wearing a clear mask if you're hearing impaired, or interact with people who use lip-reading to communicate.

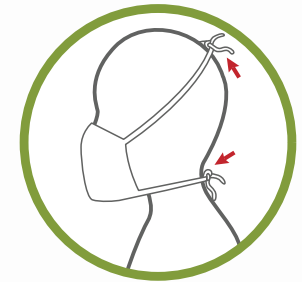
Non-medical masks or face coverings don'ts:

- Don't wear non-medical masks or face coverings with exhalation valves or vents, those made with mesh or lace fabric, neck gaiters, bandanas, or face shields only (without a mask).
- Don't wear a loose non-medical mask or face covering.
- Don't wear a non-medical mask or face covering made exclusively of plastic sheeting or materials that easily fall apart (e.g., tissues).
- Don't touch the non-medical mask while wearing it.
- Don't remove the non-medical mask or face covering to talk to someone.

EXAMPLES OF NON-MEDICAL MASKS AND FACE COVERINGS:



CLOTH MASK
(with or without a transparent window)



DISPOSIBLE MASK

For more information on non-medical masks or face coverings consult: <https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection/prevention-risks/about-non-medical-masks-face-coverings.html>

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