

Pacific Coastal

AIRLINES

204 - 4440 Cowley Crescent
Richmond, British Columbia
Canada V7B 1B8

Tel: (604) 214-2358
Fax: (604) 273-4485
www.pacificcoastal.com

February 22, 2011

Dear Valued Shipper,

This letter is to inform you that we have recently changed our procedures in relation to shipping dangerous goods on our aircrafts.

Unfortunately, due to the high cost of maintaining acceptance of dangerous goods at all of our bases compared to the low frequency of the service being used, we decided to discontinue this service, understanding that there are other readily available means of ground transport for shippers to use.

Through the implementation of this change, effective March 1, 2011, we will no longer be accepting dangerous goods shipments on our wheeled aircrafts out of any of our bases. We will however, continue to accept dangerous goods shipments for our float operations, within the definition of "*Limited Access*". These would generally be out of our float bases in Port Hardy, Bella Bella and Port McNeill.

***Limited Access** – Dangerous Goods that are transported to or from a location where access is limited and there is no other practical or readily available means of transport. (TDGR 12.9)*

We appreciate your understanding in this matter, value our relationship with you, and do apologize for any inconvenience that this may cause you.

If you have any questions or concerns, please feel free to contact our Dangerous Goods Coordinator:

Jonathan D'cruz
Email: jonathan.d'cruz@pacificcoastal.com
Phone: 604-214-2358 ext. 2284

Sincerely,



Spencer Smith - Vice-President, Airports and Call Centre